

State of Vermont
Department of Financial Regulation
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Insurance Bulletin No. 231

Bulletin Authorizing Use of Catastrophe Adjusters and Appraisers

July 12, 2024

Due to the scope of damage caused by the July 10-11, 2024 rain and flooding event, the Department has authorized insurers to use Catastrophe Adjusters and Appraisers, pursuant to Title 8 V.S.A. 4803(d)(2). This authorization is effective July 12, 2024, for a period of ninety (90) Days. The authorization is subject to the following requirements:

1. The adjuster/appraiser must be licensed in his/her resident state or other state if the resident state does not issue such license;
2. The insurer must notify the Department [via email](mailto:dfr.producerlicensing@vermont.gov) to dfr.producerlicensing@vermont.gov of its intention to use catastrophe adjusters/appraisers and provide a list of the names, addresses and license information for individuals who will be adjusting/appraising; and,
3. Within ninety (90) days from the date of a claim denial a Vermont licensed adjuster will review the denial to ensure the claim was properly adjusted.
4. Insurers and adjusting entities are responsible for the conduct of persons authorized as catastrophe adjusters and appraisers and should ensure that such individuals adjust and appraise claims consistent with Vermont insurance laws and regulations.

Licensees should monitor the Department's website www.dfr.vermont.gov for updates.



Kevin J. Gaffney, Commissioner

07-12-2024

