

Quality Assurance Complaints for Managed Care

Administrative management and improvement procedures	Utilization management	Credentialing practices	Members rights and responsibilities	Preventive health services	Medical records practices	Grievance and appeal procedures	Member services	Financial Incentives or Disincentives	Disenrollment	Provider contracting	Systems and data reporting capacities
0	0	0	0	4	0	0	2	0	0	0	0