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Insurance Bulletin No. 211 COVID-19

Suspension of Routine Provider Audits by Insurers

March 18, 2020

This bulletin is intended to ensure that healthcare providers are able to focus attention on providing care to Vermonters during the COVID-19 pandemic, rather than responding to routine audits.

In light of the emergent nature of COVID-19's spread, the Commissioner is taking this action under 8 V.S.A. § 11(a)(2) and 18 V.S.A. § 9401(a) to ensure that all members of health insurance plans regulated by the Department have access to the care they need, and that providers are able to focus as fully as possible on providing that care.

Therefore, effective immediately, the Department is directing insurers to suspend all routine provider audits. Insurers remain able to conduct audits to prevent and detect ongoing fraud or other current activities that may violate Vermont statutes or regulations.

Healthcare providers and insurers with questions about this bulletin are encouraged to reach out to Christina Rouleau, Director of Market Conduct, or Phil Keller, Director of Insurance Regulation.

This bulletin expresses the view of the Commissioner until May 13, 2020 unless extended or modified by the Commissioner.



Michael S. Picciak, Commissioner

3/18/2020

Date

